

FROM ORDINARY TO... EXTRA-ORDINARY

I. INTRODUCTION

- a. Parable of Okay
- b. Child Life/Child-Friendly Hospital Foundation
Background
- c. Brown Bag

II. ONCEVOICE VIDEO 1

III. CPR

- a. Intro
- b. Communication
 - *tone, volume, pacing of voice
and word choice
 - *procedural and diagnostic education



c. Positioning

- *upright, or head above heart
- *using a caregiver in a comfort role
- *helpful hold vs. restraining
- *three primary classifications based on
need and procedure: little, more, special

d. Rewards/Therapeutic Tools

- *procedural diversion
- *therapeutic processing
- *post procedure, event or discharge

IV. THERAPEUTIC PLAY/TOOL BAG

V. ONEVOICE VIDEO 2

VI. CONCLUSION

- a. Questions/Discussion/Scenarios
- b. Evaluation